

ESG Sustainability at Banco BPM

Presentation for investors and analysts



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ESG Sustainability Highlights

Governance, Ambitions,
Strategy and Achievements



ESG Sustainability Governance

INTEGRATED ESG SUSTAINABILITY GOVERNANCE: FROM THE BOARD OF DIRECTORS TO TRANSITION & SUSTAINABILITY UNIT



ESG BUSINESS ADVISORY

FUNCTION

- Responsible for ESG strategy and policies
- It approves the Consolidated Non-Financial report

Board sub-committee which supports the BoDs on sustainability strategy, initiatives and, in coordination with IC&RC, ESG risks

ESG Management Committee (chaired by the CEO and with the two Co-General Managers as permanent members) acts the ESG strategy leveraging on ESG internal initiatives

NEW Transition & Sustainability unit²:

- directly reporting to the Co-General Manager CFO
- organized into two functions called "ESG Strategy" and "ESG Business Advisory"
- coordinates all the activities performed by internal functions
- Responsible for ESG approaches, methodologies, metrics, KPIs and disclosure
- Responsible for supporting business functions and Group's subsidiaries in implementing our ESG strategy

ESG TARGETS INCLUDED IN SHORT & LONG-TERM INCENTIVE PLANS FOR CEO & TOP MANAGEMENT SINCE 2021

- Our remuneration policy is **gender neutral**
- Within this policy:
 - ✓ variable remuneration is correlated with strategic actions addressing environmental and human resource management issues → ESG Targets consistent with Strategic Plan and monitored at RAF level
 - ESG KPIs are included also in variable remuneration of the commercial network since 2023



ESG Sustainability Ambitions

Included in our Strategic Plan



- Supporting our clients in their transition path through advisory and commercial offering, consistently with our ESG Strategy
- Confirming our strong position in **financing renewable energy projects**
- Strengthening the C&E risk drivers' identification and treatment
- · Continuing on the path of reducing our own energy consumptions and GHG emissions



- Further enhancing our strategy for People, Generational change and Women empowerment
- Strengthening our leadership position as third sector lender
- Confirming as a top Community bank with strong impact on our local communities (school and education-driven)
- Improving our **customers' accessibility** (physical and technological) to the products and services offered by the bank



- Supporting our Digital transformation with a strong Privacy & Cybersecurity management
- Confirming the use of ESG targets in our Short and Long-term incentive plans for managers & employees
- Keep improving the **inclusion of ESG sustainability drivers** in our operating processes, ensuring consistency among businesses the Group is involved in
- Strengthening our Risks Materiality assessment and Transition Plans development frameworks



ESG Sustainability Strategy

(1/2)

Our track record

2018 - 2020

- Internal Control and Risk Committee¹ in charge of overseeing ESG sustainability topics
- · Energy Manager & Mobility Manager appointed
- Released the rules for the environmental policy, the Workplace health and safety guidelines and the Guidelines on the integration of sustainable risks in the provision of investment services
- 100% of electricity consumption from certified renewable sources
- Extraordinary measures for local communities and social projects in response to Covid-19 pandemic
- First ESG lending product (Plafond for ESG investments)
- ISO 45001 Occupational Health and Safety, ISO 50001 Energy and ISO 14001 Environmental certifications obtained









2021 - 2022

2021

- Activation of the first "ESG Action Plan" to fully integrate ESG into our operating model
- ESG targets integrated within ST & LT incentive plans for CEO & Top Management
- Green, Social and Sustainability Bonds Framework published, and first bond (social) issued under the framework
- Integration of lending policies and Risk Management with ESG factors started
- Enlarged ESG products offering and integration of ESG risk in Advisory and Wealth Management
- 2021-2024 Strategic Plan: ESG as key foundation stone
- Banco BPM joined the UNGC and became a supporter of the TCFD





2022

- First ECB Climate Stress test performed
- Fundraising and other support measures for people from Ukraine, in cooperation with Caritas
- Update of the Code of Ethics
- 2022 CNFS wins "Oscar di Bilancio"
- #1 Green bond issuer among Italian banks

2023 - May 2025

2023

- Banco BPM joins the NZBA and identifies 5 priority sectors identification (Oil & Gas, Power generation, Cement, Automotive and Coal) in March
- New Sustainability Committee established at Board level in April
- Fundraising and other support measures for people from Emilia Romaana
- NEW GS&S Bonds Framework aligned with Taxonomy in November
- #2 Green bond issuer among Italian banks in 2023
- Banco Bpm wins in 2023 the prestigious Award for Impact Reporting by Environmental Finance
- 2023-2026 Strategic Plan: Sustainability strategy ambitions fully integrated



2024 - May 2025

- New "Transition & Sustainability" unit officially started in July 2024, directly reporting to the Co-General Manager – CFO
- New structure within Finance department dedicated to sustainable funding & new structure within the IR Department with focus also on ESG Investors
- NZBA: Carbon intensity reduction targets by 2030 for 5 priority sectors approved and published



- #1 Green bond issuer among Italian banks in 2024
 - Update of the Strategic Plan with ESG target extended to 2027
 - ESG RATINGS UPGRADED: ISS rating at C and MSCI at AA



Key initiatives and targets of our Strategic Plan



ENVIRONMENT



SOCIAL & GOVERNANCE

- ESG Factory: becoming a reference partner for Corporate & SME clients in their sustainable transition (ESG Training, Advisory & Offering)
- Run-off in coal-based sectors confirmed¹

 100% of electricity supply from renewable sources to be maintained throughout the Plan 					
	2024	TARGET 2027			
Low-Carbon New M/L Term financing ²	€5.7bn	€7.0bn			
Direct Energy consumption ³	486 kGJ	< 472 kGJ			
Scope 1&2 direct emissions market-based ⁴	11.0 ktCO ₂ e	10.9 ktCO ₂ e			

New training Academy structure to uphold an improved standard in skills development								
• Involvement of our employees in corporate community services								
 Promoting activities to 	spread financi	al education a	nd ESG engagement					
Material investments or	n cyber-attacl	c prevention, le	veraging on Cybersecurity spec	ialists hirings				
	2024	TARGET		2024	TARGET			
Women in managerial positions ⁵	30.7%	36.0% YE 2027	ESG Training hours for Employees	#178k	#200k in 2027			
New hiring for generational change ⁶	#222	#800 2025-26	New lending to third sector	€202m ⁸	€255m in 2027			
Smart-Working for Employes (%) ⁷	33.8%	40.0% YE 2027	Cybersecurity Specialists hirings (% of overall IT hirings)	3%	15% 2025-27			

2024 TARGET

€5.0bn

2025-27

40.0%

YF 2027

ESG bonds issues as Joint Bookrunner/Lead Manager

2024 **TARGET**

€9.4bn

€19.5bn 2025-27

Share of ESG bonds in the Corporate bond proprietary portfolio (banking book)9

Issue of Green, Social & Sustainable Bonds

35.0%

€1.5bn

• WM & Life Bancassurance: strengthening of ESG advisory and enhancement of ESG products range in full compliance with external regulations



ESG Factory as key driver of our ESG & Net-Zero business strategy

SUPPORTING OUR CORPORATE AND SME CLIENTS IN THEIR SUSTAINABLE TRANSITION PATH TROUGH:

1. ESG TRAINING

Increase skills and awareness on sustainability and "E" matters

- ESG training to our corporate & SME customers: workshops and educational initiatives for both clients and prospects → ~ 3,100 ESG training hours to enterprises in the 2023-2024 period
- Increase the number of ESG-skilled Relationship Managers
- Provide clients with support for ESG selfassessment

2. ESG ADVISORY

Identification of needs and solutions

- Full rollout of our ESG diagnostic tool (ESG questionnaire) for ESG integration into credit policies, accompanying customers in their green transition journey → since 2023 the questionnaire is mandatory for Large Corporate and/or for counterparts operating in High/Very High Transition Risk sectors¹, in sectors considered as priority² and for those corporates with a Non-Financial Statement/ Sustainability report
- Gap analysis and ESG advisory for corporate & SME customers
- Partnerships with an ecosystem of ESG solutions providers

3. ESG OFFERING

Support for operating model sustainable transformation

- Sustainable finance: suite
 of sustainable products, including
 taxonomy-aligned solution aimed at financing
 specific initiatives (see next slide)
- Physical risk assessment and offering of protection solutions

ESG FACTORY'S MILESTONES ARE SET TO SUPPORT OUR NET-ZERO STRATEGY



Focus on **Environmental Strategy**

NZBA: targets approved for our 5 priority sectors





(2/3)

TARGETS APPROVED IN TERMS OF CARBON INTENSITY REDUCTION BY 2030 FOR 5 PRIORITY SECTORS¹



Representing ~75% of the overall financed emissions of the high-intensity emission sectors identified by NZBA

2030 TARGETS

	Emission Intensity	W CHANCE	
Sector	Metric	Starting point 31/12/2022	% CHANGE BY 2030
AUTOMOTIVE ² (Scope 1, 2 & 3)	Million tons of CO ₂ e per billion passenger-kilometres travelled by 0.45 vehicles sold		-48%
CEMENT Tons of CO ₂ e per ton of cement (Scope 1 & 2) products		0.50	-23%
COAL RUN OFF OF THE EXPOSURE BY 20		2026	-100%
OIL & GAS (Scope 1, 2 & 3)	product/natural ags produced or		-14%
POWER GENERATION (Scope 1 & 2)	Tons of CO ₂ e per megawatt-hour of energy produced	0.17	-56%

METHODOLOGY APPLIED

- Physical Weighted Average Carbon Intensity at sectoral level
 single debtor emission out of typical sectoral output weighted by drawn amount
- Projections based on top standard scenarios (International Energy Agency)

N.B. Targets set for 2030 could be updated due to i) the evolution in the methodology for emissions quantification purposes, ii) any updates requested by NZBA, iii) material changes in projections elaborated by International Energy Agency and iv) new guidelines on such a matter



Growing offering of "Green" loan products

Green Taxonomy Loan

- Loan aimed at supporting clients' investments to increase the alignment of their economic activities with EU Taxonomy criteria
- Subject to a due diligence of the "green" project by an independent third party with expertise on ESG issues in order to assess the correspondence with the regulatory principles set forth in the EU Taxonomy

Loans with Green Transition Target

- Loan that enables companies to implement their "low carbon" investment plans, in line with EU environmental objectives
- Summary report by the client regarding the green project for which the financing is requested, with an objective that can be traced to one of those included in the EU Taxonomy

Loans with SACE Guarantee

 Loan with public guarantee from SACE (after verification of the "green" purpose requirements)

Loans for "Beni Strumentali -Nuova Sabatini"

 Subsidised Loans for companies (SMEs) that want to move towards a lowcarbon economy (improving the ecosustainability of products/processes production)

Financing energy production and efficiency

- Specific financial solutions to support SMEs for investment projects in energy production plants from renewable sources
- Financial solutions to support companies in the process towards an efficient, sustainable and renewable energy model

We offer also <u>Leasing for</u> <u>RES plants in partnership</u> with Alba Leasing

Green Residential Mortgages

- Initiatives for high-efficiency property buyers with a discount on mortgage conditions.
- Mortgages for purchase, construction or renovation with green factor¹: a clause that allows for a 10 bps saving on the contracted rate and that can be activated throughout the life of the loan provided that:
 - a reduction in consumption of at least 30% is achieved or
 - the energy rating of the home is improved by two classes

LIVE AT THE BEGINNING OF 2025

Sustainability Linked Loans

Sustainability Linked Loans granted to corporate with KSI ESG (if chosen "E" KSI)

ENTERPRISES AND CORPORATE CLIENTS

HOUSEHOLDS

We offer also a <u>Green Consumer</u> <u>Finance product</u> in partnership with Agos Ducato



<u>Financial Inclusion</u> initiatives

FINANCE TO THIRD SECTOR

- Ad hoc organizational structures, products, services and expertise developed for no-profit clients
- The funding provided is aimed at supporting both short-term needs and specific investment projects, many with ESG connotations

SUBSIDISED FINANCE

 Loans for SMEs assisted by the Guarantee Fund for Small and Medium-Sized Enterprises (FGPMI)

FINANCIAL SOLUTIONS FOR YOUNG PEOPLE & STUDENTS

- Mortgages for people <36 years with dedicated terms and conditions, assisted by CONSAP guarantee
- Loans for helping students to realize their educational projects, assisted by CONSAP guarantee

CLIENTS AFFECTED BY CALAMITOUS EVENTS

Measures aimed at supporting individuals or enterprises damaged by calamitous events:

- Suspension of the installments of mortgages and loans
- Plafonds dedicated to supporting local territories affected adversely by natural disasters (Households and Enterprises and Corporate clients)

WOMEN

Measures aimed at supporting women victims of violence and in temporary economic difficulty:

 Suspension of the payment of the principal amount for mortgages and loans for up to 18 months

ANTI-USURY

Financial support, in cooperation with various foundations and antiusury associations, **to prevent usury cases of families in serious debt situations** by facilitating their access to bank credit



Sustainability ESG Update – Key results in Q1 2025



Main Sustainability ESG Achievements











- ISS Corporate Rating upgraded from Cto C (Prime Status) in January 2025
- Transparency Level improved from 'High' to 'Very High'



 MSCI ESG Rating upgraded from A to AA in March 2025*

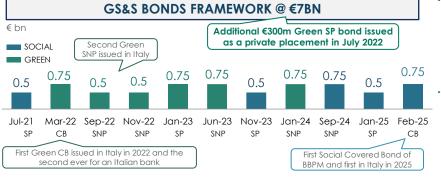
- FIRST SUSTAINABILITY STATEMENT PUBLISHED IN MARCH 2025
- FURTHER IMPROVEMENT OF ESG ANALYSIS WITHIN LENDING POLICIES IN 2025: Analysis of the transition plans of the companies belonging to NZBA priority sectors (based on their Sustainability Reports), compared to the Bank's NZBA targets

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Focus on Green, Social & Sustainability Bonds





SOCIAL & GREEN BONDS ISSUED UNDER THE

USE OF PROCEEDS:

- Social SNP&SP Bonds and Covered Bonds: refinance existing Eligible Social Loans as defined in the GS&S Bonds Framework (such as SME loans guaranteed by the State granted in response to the Covid-19 pandemic, loans granted to SMEs in low GDP areas and residential mortgages to disadvantaged people)
- Green SNP&SP Bonds and Covered bonds: refinance existing Eligible Green Loans as defined in the GS&S Bonds Framework (such as green residential mortgages and loans for renewable energy). Refinance a portfolio of green mortgages granted to households for the purchase of energy efficient houses as defined in the GSS Bonds Framework.

Banco BPM Green bond issuer among Italian banks #1 in 2022 and #2 in 2023 and #1 in 2024

NEW GS&S BONDS FRAMEWORK ALIGNED WITH TAXONOMY RELEASED IN NOV. 2023

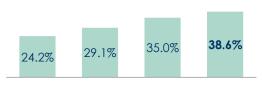
 The new Framework, that updates the inaugural July 2021 Framework, is aligned with best market practices¹, cover a broader range of activities and include EU taxonomy alignment for some eligible assets²

#3 GREEN, SOCIAL AND SUSTAINABILITY BOND REPORTS RELEASED SINCE 2022



INVESTMENTS: Increase in ESG Corporate bonds

ESG CORPORATE BONDS IN THE PROPRIETARY PORTFOLIO



31/12/22 31/12/23 31/12/24 31/03/25

Share on the Corporate and Financial securities managed by the Finance department (managerial data based on nominal amount).

ESG CORPORATE BONDS MORE THAN DOUBLED SINCE YE 2022

See Appendix 3 for details on our Green, Social and Sustainability Bonds Framework



ESG Sustainability Highlights

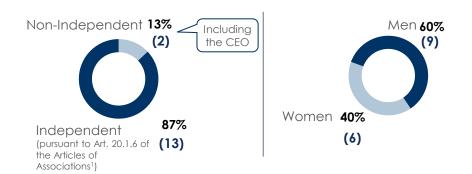
Corporate Bodies and Key Policies

2



Composition of the main Corporate Bodies

COMPOSITION OF THE BOD: 15 MEMBERS



Composition of the 5 Board Sub-Committees

Board Sub- Committees	Internal Control and Risk	Remuneration	Appointments	Related Parties	Sustainability
No. of Directors	5	3	3	3	3
o/w Non-executive	5	3	3	3	3
o/w Independent ¹	5	2	3	3	3
o/w Women	1	1	2	2	2
o/w Men	4	2	1	1	1

DIRECTORS DIVIDED BY AREA OF EXPERTISE	#
ESG/social and environmental sustainability	10
Financial and/or banking markets	15
Banking and financial activities and products	13
Domestic and international economic & financial system, trends and prospects of banking, financial and insurance sectors	15
Internal control systems and other operational mechanisms	11
Risk management	13
Accounting and financial reporting	15
Guidance and strategic planning	14
Information technology	5
Regulation in the banking, financial and insurance sector	15
Organisational and corporate governance structures	15
Human resources and remuneration systems and policies	9

BoDs ESG activities in 2024

•41 ESG topics covered in 20 meetings

Board of Statutory Auditors

Composition of the Board of Statutory Auditors					
No. of Directors	8				
o/w Standing	5				
o/w Alternate	3				
Women	50%				
Independent ¹	100%				



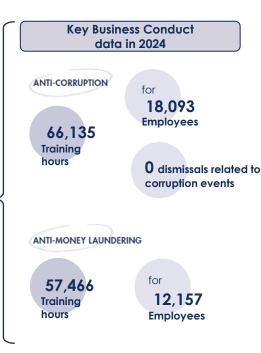
Key Policies and Business Conduct data

OUR POLICIES

GOVERNANCE AND BUSINESS CONDUCT

(All documents published on Banco BPM's website)

- Articles of Association
- 2. Code of ethics
- Organisational, management and control model pursuant to Italian legislative decree 231/01
- 4. Code of Corporate Governance and Reports on Corporate Governance and Ownership structure
- 5. Anti-corruption regulation
- 6. Anti-money laundering regulation
- 7. Regulation and procedures governing related party transactions
- 8. Regulation on Internal Dealing
- Regulation on the management of Inside Information
- 10. Remuneration Policy
- 11. Shareholder-Director Engagement Policy
- 12. Regulation on tax management
- 13. Whistleblowing Statement



ENVIRONMENT, HEALTH & SAFETY and HUMAN RIGHTS

(All documents published on Banco BPM's website)

- 1. Guidelines regarding the management of environmental and energy issues and the fight against climate change
- 2. Guidelines on workplace health and safety
- 3. Guidelines on respecting and safeguarding human rights

BUSINESS

- 1. Lending policies integrated with ESG factors
- 2. Guidelines on operations in the sector of weapon materials and systems (published on Banco BPM's website)
- 3. Guidelines on the integration of sustainability risks in the provision of investment services (published on Banco BPM's website)
- 4. Green Social & Sustainability Bonds Framework (published on Banco BPM's website)
- 5. Guidelines on the integration of sustainability factors into the proprietary portfolio investment strategies (published on Banco BPM's website)

PRIVACY, DATA GOVERNANCE, IT & BUSINESS CONTINUITY

- 1. Cybersecurity and Privacy Statement (published on Banco BPM's website)
- 2. Regulation on information security in line with PSD2 ¹
- 3. Regulations on ICT Risk and Security in line with Bol Circular No. 285
- 4. Regulations on privacy, processing and protection of personal data
- 5. Business continuity plan and related regulations
- 6. Guidelines on IT incident management
- 7. Methodological manuals on cyber risk analysis
- 8. Process standards on: business impact analysis and cyber risk management; IT fraud prevention and management; security incident management and data breach; management of digital certificates



Remuneration Policy

ESG Targets included in STI and LTI plans

SHORT-TERM INCENTIVE PLAN

~ 150 Top Managers involved

ESG weighting:

20% of the overall scorecard

At least 10%

of the

overall

scorecard

CEO

Managers with control duties

Managers without control duties

· Between 40% and 60% deferred

• ≥ 50% payable in ordinary shares

ESG KPIs of the 2025 STI

- · Low-carbon new M/LT financina
- Share of ESG Corporate Bonds in own proprietary portfolio
- Qualitative Sustainability KPIs linked to NZBA, CSRD, operational & reputational risk, risk
 culture and promotion of values coherent with corporate culture
- ESG KPIs related to the area of responsibility or to activities carried out in relation to the position + Qualitative performance, also linked to Sustainability
- ESG-related KPI (e.g. those associated with the annual performance on the ESG targets of the Strategic Plan) + Qualitative performance, also linked to Sustainability

- ESG KPIs included also in the variable remuneration of the network and of the Corporate & Enterprise commercial functions
- ECAP Reputational risk indicator considered for all employees

LONG-TERM INCENTIVE PLANS

~ 85 Top Managers involved ESG weighting:

15% of the overall scorecard CEO & Managers

40% upfront and 60% deferred

100% payable in ordinary shares

ESG KPIs of the 2024-2026 LTI

- a) Increase of women in managerial positions at YE 2026 vs. YE 2023 (Floor +15% / Cap +20%)
- b) Overall issues of Green, Social & Sustainable bonds in 2024-2026 (Floor €3.75bn / Cap €5bn)

ESG KPIs of the 2025-2027 LTI

- a) Increase of women in managerial positions at YE 2027 vs. YE 2024 (Floor +11% / Cap +17%)
- b) Overall issues of Green, Social & Sustainable bonds in 2025-2027 (Floor €3.75bn / Cap €5bn)

• Variable Remuneration limit of 2:1 for the ratio between the variable and fixed component of the remuneration for selected positions (incl. CEO)

ESG QUANTITATIVE TARGETS CONSISTENT WITH STRATEGIC PLAN AND MONITORED AT RAF LEVEL



Annex 1

2024 Key ESG Results:

- Clients & Business
- Risks & Credit
- Own Environmental Impact
- People
- Community



Key Sustainability ESG results in 2024 in a nutshell



ENVIRONMENT

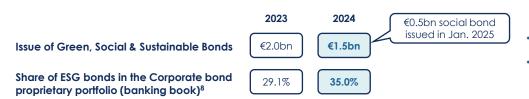




SOCIAL & GOVERNANCE

Low-Carbon New M/L Term financing: €5.7bn in 2024 (vs. €5bn FY 2024 target)¹						
 NZBA: targets approved in terms of intensity emission reduction by 2030 for 5 priority sectors² 						
, ,	Use of an internally developed rating "Climate" for risk assessment and provisioning purposes					
Scope 1&2 direct emissions market-based confirmed below 11K tCO2e ³						
	2023	2024				
Direct Energy consumption ⁴	498K GJ	486K GJ				

	2023	2024	New "Transition & Sustainability" unit officially started in July 2024,
Women in managerial positions ⁵	29.7%	30.7%	directly reporting to the Co- General Manager – CFO;
New young hiring ⁶	#123	#133	furthermore, new structure within Finance department dedicated to sustainable funding
ESG Training hours for Employees	~ #164K	~ #178K	PAI indicators included into the "Guidelines on the integration of
New lending to third sector	€169m	€202m ⁷	sustainability factors in the provision of investment services"
Donations and contributions for S & E projects	€5.8m	€6.3m	 "Policy on the integration of sustainability factors in the
ESG Training hours for companies (ESG factory)	nours for companies ~#1.3K	~ #1.8K	provision of investment services" approved also for our subsidiary Banco BPM Invest SGR



- 2024 GSS Bonds Impact Reporting released in July
- "Guidelines on the integration of sustainability factors into the proprietary portfolio investment strategies" approved



Our ESG focus areas













CLIENTS & BUSINESS

- Material support to Italian economy, thanks to a business model focused on Households & SMEs
- Concrete achievements in the ESG integration into our commercial activity and business model
- Development of digital banking supported by strong safeguard of Business Continuity, Cybersecurity and Privacy







- **RISKS & CREDIT**
- ESG-oriented lending policies
- · Progress in the integration of ESG risk drivers into Risk Management Framework





























COMMUNITY

Sustainable development of local territory















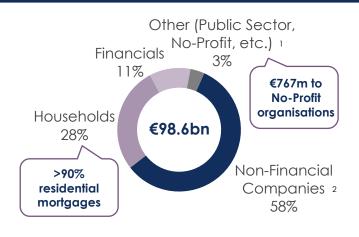


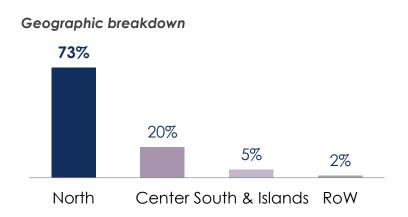




Material support to Italian economy thanks to a business model focused on Households & SMEs

Performing customer loans as at 31/12/2024 (GBV)





€21.5bn New Lending to Italian economy in 2024













Concrete achievements in the ESG integration into our commercial and business model: Credit & Wealth Management

CREDIT



€11.2BN LOW CARBON NEW M/L TERM FINANCING IN 2023-20241

o/w **€5.7bn** in 2024



€371M NFW I FNDING TO THIRD SECTOR IN 2022-2024

o/w: **€202m** in 2024²



o/w €317m Residential Mortgages

WEALTH **MANAGEMENT**



- Collection of client's Sustainability preferences
- In-house <u>ESG Due Diligence</u> of products manufacturers
- Proprietary ESG Product Classification Model
- Verification of coherence between client's sustainability preferences and ESG characteristic of product
- Some ESG metrics included in the information report for clients
- Integration of PAIs on sustainability factors into investment decisions
- Launch of Art.8 Discretionary Mandates in 2025











Managerial figures



Concrete achievements in the ESG integration into our commercial and business model: Finance & CIB

FUNDING



ISSUED €2.25BN GREEN BONDS IN 2023-2024

- o/w **€750m** in 2024



ISSUED €1.25BN SOCIAL BOND IN 2023-2024

- o/w **€750m** in 2024

FLIGIBLE **PORTFOLIOS AT YE 2024**

Eligible Social Loans 41%



PROPRIETARY PORTFOLIO





35.0% SHARE OF ESG BONDS IN THE CORPORATE BOND PROPRIETARY PORTFOLIO (BANKING BOOK) AT YE 2024¹

(VS. 29.1% AT YE 2023)

CIB











€17.5BN ESG BOND ISSUES **ASSISTED BY BANCA AKROS** IN 2023-2024

- o/w **€9.4bn** in 2024

In 2024, Banca Akros participated, as joint bookrunner or joint lead manager, in the placement of 13 ESG bond issues of its corporate clients, including those issued by Banco BPM

Managerial figures

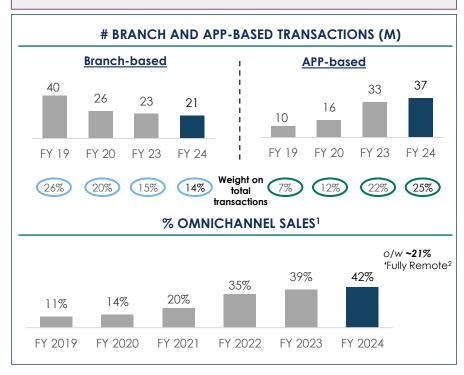


Successfully continuing our digitalization path

MAIN ACHIEVEMENTS IN 2024

- Wider digitalized customer base: >1.6m individual customers with Digital Identity (2/3 of active customers) and >45% of Small Business customers with APP Mobile
- Increased product range available for digital sales (e.g. time deposits and personal loans on mobile APP)
- Enhanced digital platforms with expanded web banking capabilities; development already underway for a new SME-focused web banking solution
- More flexible digital onboarding capability (24% of overall acquired clients) thanks to BBPM and Webank different and distinctive market position
- Stronger and more effective **Digital Branch** contribution to retail sales (almost 5%, including 23,000 direct sales and 65,000 indirect sales¹), with growing **focus on business clients** (>41% of Digital Branch commercial effort)

DIGITAL BANKING KPIS





Cybersecurity and Privacy

DATA GOVERNANCE & CYBERSECURITY PRIVACY • The Data Protection Officer (Head of The Chief Innovation Officer (CIO)¹, directly reporting to CEO: Compliance Department) reports directly to • is responsible for Information Technology & Security and for Data Governance the CEO and: sits in key managerial committees (Risk, Coordination System of Internal has direct access to corporate bodies Controls, Crisis, Investment, New Products and Markets) • is supported by a dedicated organisational unit • through the Security Operation Center, ensures the intake and triage of **GOVERNANCE** evaluates new products and services cybersecurity alerts OTHER KEY FUNCTIONS INVOLVED: • The Audit department, which makes the Annual Report on Information Security • The CRO area, through the ICT & Security Risk Function² and the monitoring within the Risk Appetite Framework 1. Regulation on information security 3. Business continuity plan and related Regulation on privacy, processing and **KEY POLICIES** protection of personal data 2. Regulations on ICT Risk and Security regulations & GUIDELINES 4. Guidelines on IT incident management ~28.7K training hours dedicated ~21.4K training hours dedicated to cybersecurity in 2024 **EDUCATION** to privacy in 2024 **#2.3m** of customers reached by our cybersecurity education pills in 2023

PARTNERSHIPS:

- CERTFin³
- OF2CEN⁴
- EU Payment Council⁵

CERTIFICATIONS:

- ISO 27001 issued for the provision of the Digital Preservation service
- Information system compliant with EU & IT mandatory standards, but also with key external accreditations (PCI-DSS, SWIFT CSP, etc.)

ASSESSMENTS:

- Security Plan internally assessed on a regular basis, in line with the NIST Cybersecurity Framework
- Data Protection Impact Assessment carried out whenever required
- Information system periodically audited by the Audit department (including logical security aspects), via on-site audits conducted by senior ICT auditors



Progress in ESG-oriented lending policies

ESG-oriented lending policies since 2022

- 1. EVALUATION OF ESG AND CLIMATE CHANGE RISK DRIVERS (ESG ANALYSIS) INTEGRATED WITHIN LENDING POLICIES BY MEANS OF:
- Transition risk analysis: based on the sector of the debtor
- Physical risk analysis base on the geolocation of productive assets and collaterals
- **ESG Questionnaire** → quali-quantitative diagnostic tool (differentiated on the basis of the size of the company) aimed at evaluating the ESG profile of a debtor

THE RESULTING ESG SCORE IS CONSIDERED WITHIN THE OVERALL CREDIT POLICY STRATEGY

- SPECIFIC CREDIT STRATEGIES FOR NZBA PRIORITY SECTORS¹
- RUN-OFF FOR COAL-RELATED SECTORS STRONGLY AFFECTED BY CLIMATE TRANSITION
- SPECIFIC APPROACH FOR CONSTRUCTION AND REAL ESTATE SECTORS TO EVALUATE THE **ENVIRONMENTAL SUSTAINABILITY OF A SPECIFIC ASSETS** (e.g. considering the energy efficiency class of the asset)
- TRANSITION-FINALISED TRANSACTIONS, FOR SUPPORTING SPECIFIC INVESTMENTS

FURTHER UPGRADE In 2024 ESG Analysis integrated into the Financial Sustainability Assessment (evaluation of the ability to financially support the





BANCO RPM











Reports), compared to the Bank's NZBA targets, has been integrated

KEY ELEMENTS OF THE ESG QUESTIONNAIRE

- ✓ Collection of quantitative ESG data of the company
- ✓ Assessment of sustainability elements that can contribute to mitigate the ESG risks, leveraging on questions about:
 - the Transition path of the client (e.g. emission reduction plans & targets)
 - the presence of mitigating factors for Physical risk (presence of a business continuity plan and/or of insurance policies)
 - specific Social and Governance aspects (existence of any pending litigations and/or litigations with negative outcomes concerning "S" & "G" matters)

Progress in the integration of ESG into Risk Management

RISK IDENTIFICATION

- Climate-related & Environmental risks
- Governance & Social sustainability risk¹

TRANSITION RISK IMPACTS IDENTIFIED: Legislative, Technological, Market-related and Reputational PHYSICAL RISK IMPACTS IDENTIFIED: Acute and Chronic and related sub-risks

TIME HORIZONS IDENTIFIED: Short Term: up to 1Y Mid Term: up to 3-5Y Long Term >5Y

IDENTIFIED IMPACTS ON BUSINESS MODEL, COMPETITIVE FRAMEWORK, TARGETS & STRATEGY

Risk Appetite Framework

- Integration of ESG risks within RAF since 2021
- 2024 RAF ESG indicators evolved, in line with the targets of the Strategic Plan
- New "ESG Specific" area included in 2025 RAF framework for monitoring the short-to-medium term ESG KPI/KRI linked to the Strategic Plan and the longer-term targets linked to NZBA

ICLAAP

- Climate scenarios identified and sensitivity analysis already included in ICAAP and ILAAP frameworks
- The comprehensive process of integrating climate-related risk drivers into capital & liquidity adequacy assessments has been further tightened and completed in 2024

Credit risk

- "C&E" risk scoring calculated for Credit Risk purposes, considering: sectorial information, geographic data and additional info provided by clients
- Integration of Climate risks in the main processes of credit risk quantification (IFRS 9 and ICAAP):
- New Satellite Models to incorporate the use of financial KPIs to estimate the effects on risk exposure
- Definition of a framework aimed at including climate risks in internal ratings for managerial purposes

Starting from 2024, use of an internally developed rating "Climate" for risk assessment and provisioning purposes

Other risks

- Climate-related risk potential impacts are also evaluated in the Market, Operational and Liquidity risk frameworks
- Inclusion of ESG risks also in the Reputational², Strategic, Real Estate and Equity risk frameworks
- New ICT & Security Risk Function created in July 2023 within the Enterprise Risk Management Area











Keep on reducing our own impact

KEY FIGURES

Energy consumption (GJ in '000)	2022	2023	2024	% Chg. vs. 2022	% Chg. vs. 2023
Of natural gas, diesel oil and gasoline 1	148.6	129.0	128.3	-13.6%	-0.5%
Of electric energy	355.6	320.7	308.7	-13.2%	-3.7%
o/w: from renewable sources	100%	100%	100%		
Other ²	58.3	48.7	48.9	-16.1%	0.4%
TOTAL ³	562.5	498.4	486.0	-13.6%	-2.5%

100%
Consumptions³ of electric energy from renewable sources since 2020

Corresponding to 135K MWh (221.9K MWh including properties owned by the Group and leased to third parties)⁴

GHG emissions (T Co2 Eq. in '000)	2022	2023	2024	% Chg. vs. 2022	% Chg. vs. 2023
Scope 1	11.5	10.6	10.5	-8.3%	-0.7%
Scope 2 Market- Based	3.4	2.9	3.0	-12.5%	2.6%
TOTAL GROSS EMISSIONS ³	14.9	13.5	13.5	-9.2%	0.0%

HFC gas leaks included

Avoided emissions for

~26,000

tons of Co2 eq. in 2024 thanks to electric energy from renewable sources

Corresponding to:

- 16.8K TCo2e of Scope 1 emissions
- 25.4K TCo2e of Scope 2
 Market-based, including properties owned by the Group and leased to third parties⁴

OTHER 2024 ACHIEVEMENTS:



Maintenance of the ISO Environmental, Energy and Occupational Health and Safety certifications (ISO 14001, ISO 50001 and ISO 45001)





Human Resources

Composition, gender diversity and focus on young hires

KEY FIGURES

GROUP EMPLOYEES	2022	2023	2024
Total employees	20,156	19,761	19,490
of which women	46%	46%	47%
Part-time employees	3,408	3,357	3,335
of which women	93%	94%	93%

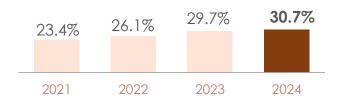
- 99% of employees with permanent contracts
- ~100% employees covered by workers' representatives

PAY GAP @ 16.6% (raw gap)²

Considering the implications of EU Directive 2023/970 on pay transparency, Banco BPM has defined a process for establishing and measuring Equal Pay for Equal Work, based on a new skills-based professional architecture.

WOMEN DEVELOPMENT & GENERATIONAL CHANGE





New hiring for generational change³

2.7% exit turnover rate (vs. 3.4% in 2023)

















Training, Safety, Work-Life Balance and Wellbeing

TRAINING & PEOPLE DEVELOPMENT PROGRAMS

#140.319 Days of training for employees

KEY TRAINING AREAS

- Inclusion and professional growth of young people:
- Programmes aimed at spreading a leadership style based on trust, respect and cooperation;
- Training by business segment to increase customisation and effectiveness
- Support for all internal initiatives in the field of ESG. Digital. Privacy & Cybersecurity.

KEY DEVELOPMENT PROGRAMS

- ESG training for all employees: >177,000 hours
- #Respect Project confirming commitment to promote a respectful culture and create an inclusive and accessible environment. 150 people involved in the first two legs of #Respect Tour
- Disability Management: 1.134 disabled people involved, 12 certified Diversity Manager and 213 trained people manager.

- Youth Program (train, engage and accompany young people in their first years of experience): 550 people involved
- Mentoring program: 140 young people involved
- Talent Program (skill strengthening for future new roles): involved 630 people

SAFETY MANAGEMENT

CERTIFICATION

~62,400

training hours on health & safety

Since 2020

• Injury rate¹: 6.3 (vs. 6.5 in 2023)

WORK-LIFE BALANCE AND WELLBEING

- Smart work: 33.8% of total working hours²
- >3,300 people in part-time
- 2.044 people involved in the initiatives dedicated to families and caregivers
- 2,139 people involved in initiatives dedicated to wellbeing

~62.300 people with coverage of medical expenses³

~24.000 supplementary pension arrangements with company contribution















Our contribution to the sustainable development of local territory

>5,000

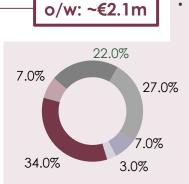
Researchers

partnership

supported by

~€6.3m DONATIONS AND SPONSORSHIPS

for social and environmental projects (+€390,000 vs. 2023)



 For 159 social and environmental projects

- Research and health
- Art and culture
- Solidarity and social
- Education and training
- Environment and territory
- Sports

 For the care, charity and public interest projects of our 7 foundations active on local territories

Corporate volunteering, ESG awareness and financial education: ~10.300 hours

>8,000 hours of financial and ESG awareness training for customers, new generations, businesses and other stakeholders



Focus on ESG Awareness training

"ESG FACTORY" **INITIATIVE FOR COMPANIES**

- 16 conferences organized
- >1.800 hours
- ~1,000 entrepreneurs involved

Topics discussed:

- · ecological transition and its impact on business
- social inclusion
- governance







o/w: ~€4.2m















Annex 2

Details on Climate Risks



Details on total Emissions of Banco BPM Group in 2024

100%

58.140

Total GHG Emissions (In '000 of t CO2e)		in %
Scope 1	17	0.03%
Scope 2 (Market-based)	25	0.04%
Scope 3 cat. 1, 2, 6, 7	16	0.03%€
Scope 3 cat. 15 - o/w Banking Business - o/w Insurance Business	58,082 56,598 1,484	99.9% 97.3% 2.6%

>	46% covered by	guarantees (of origin	contracted in	the e	electricity supp	ly
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Methodology based on GHG Protocol, Technical Guidance implemented by the ABI LAB Guidelines on the application in the Bank of the ESRSs

SCOPE 3 OF FINANCED EMISSIONS

METHODOLOGY

Compliant with the Global GHG Accounting and Reporting Standard developed by PCAF

> Sources:

- precise data published by counterparties
- estimated starting from official data obtained from public sources
 estimation based on official data from public sources (Eurostat)
 on emission intensity, broken down by sector (NACE code).
- for commercial real estate and mortgage asset classes, the estimate is based on the building's APE Certificate or using PCAF arids

PERIMETER FOR THE CALCULATION OF THE EMISSIONS: 74.9% of total Gross Carrying Amount

- > COVERAGE OF SPECIFIC DATA: 42.8%
- > COVERAGRE OF ESTIMATED DATA: 57.2%



TOTAL (Market-based)



Source: Sustainability Statement 2024.

Green Asset Ratio as at 31/12/2024 (stock)

Banking business perimeter

2.52% GAR Turnover-based (vs. 2.02% in 2023) 2.84% GAR Capex-based (vs. 2.28% in 2023)

- Total covered assets: €130.4bn
 - Coverage of total assets = 71.6%
- Total eligible assets at >€35bn

ANALYSIS OF TOTAL ENVIRONMENTALLY SUSTAINABLE ASSETS

Em Total environmentally sustainable assets 3,293 - o/w Residential Mortgages 2,556 - o/w NFC with Sustainability Reporting 695 - o/w Financial Corporates 41

BASED ON THE <u>CAPEX</u> KPI OF THE DEBTOR			
€m	Total environmentally sustainable assets	3,703	
	- o/w Residential Mortgages	2,556	
	- o/w NFC with Sustainability Reporting	1,096	
	- o/w Financial Corporates	50	









Disclosure of **GAR** on economic activities for **Climate change Mitigation & Adaptation** (considering only non-financial corporates with sustainability reporting as per NFRD, financial corporates, household mortgages, local governments, RE collateral obtained by repossession). **Including both banking and insurance business.**



Exposure to Physical Risk as at 31/12/2024

METHODOLOGY

- The analysis is based on:
 - Mapping of the Italian territory according to exposure to the different risk events considered:
 - Geo-location of the property, through its address and positioning within the maps of risk;
 - Identification of a risk event score based on the exposure level of the property
 - Calculation of the synthetic physical risk exposure score of the property (from 0 "Very Low" to 4 "Very High") through aggregation
- Sources used: public data¹ and third-party proprietary data
- For the purpose of compiling this analysis, Banco BPM Group considers only exposures with a "High" or "Very High" risk score to be subject to significant physical risk (acute and/or chronic)
- Physical risk assessment on collaterals and on counterparty operations included in the evaluation of credit risk
- ESG questionnaire integrated with questions regarding the presence of mitigating factors of physical risk (business continuity plan and/or insurance policies)

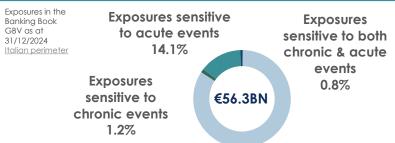




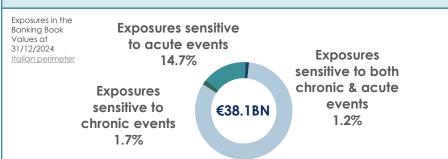








EXPOSURES TO PHYSICAL RISKS OF THE RE COLLATERALS UNDERLYING LOANS TOWARDS HOUSEHOLDS AND CORPORATES





Annex 3

Green, Social and Sustainability Bonds Framework



GS&S Bonds Framework: Detailed description (1/2)

- On 7th November Banco BPM published its NEW Green, Social & Sustainability Bond Framework and SPO provided by ISS ESG.
- The development of a Green, Social and Sustainability Bonds Framework is fully complementary with Banco BPM commitment and strategy to address climate change and to provide a positive social outcome in its business conduct.
- The Framework is an umbrella document that enables Banco BPM to issue Green Bonds, Social Bonds and Sustainability Bonds; either unsecured, such as Senior Unsecured Bonds, or secured instruments, such as Covered Bonds.
- The Framework has been developed according to the following latest market standards: ICMA's Green Bond Principles (June 2021 with June 2022 appendix), ICMA's Social Bond Principles (June 2023), ICMA's Sustainability Bond Guidelines (June 2021) and the EU Taxonomy for some category of assets in the following activities: Green Buildings, Renewable Energy (Wind, Solar, Hydro and Bioenergy) and Manufacture of organic basic chemicals.

Framework update

Banco BPM published its inaugural Green, Social & Sustainability Bond Framework in 2021. The aim of the 2023 update was to be aligned with best market practices, cover a broader range of its activities and include EU Taxonomy alignment for some categories of eligible assets. New eligible loans categories have also been added:

New eligible Green Loans categories	New eligible Social Loans categories	
Manufacture of organic basic chemicals	Sustainability-linked loans for SMEs	
Green Guarantee	·	
Sustainable Agriculture	Residential Mortgages	









External review ISS ESG>

- ✓ The Framework has received an external verification by ISS ESG.
- ✓ The Framework is aligned with Green Bond Principles, Social Bond Principles and Sustainability Bond Guidelines.
- ✓ ISS ESG confirms that Banco BPM has the processes in place to assure that some assets are aligned with the Technical Screening Criteria of the EU Green Taxonomy.



GS&S Bonds Framework: Detailed description (2/2)

The Green, Social and Sustainability Bond Reporting for year 2023 was published in July 2024:

https://gruppo.bancobpm.it/media/dlm uploads/Gree n-Social-Sustainability-Bonds-Reporting-2024.pdf

USE OF PROCEEDS

- Eligible Green Loan
 Categories: Green Buildings,
 Renewable Energies,
 Manufacture of organic
 basic chemicals, Energy
 Efficiency, Pollution
 Prevention and Control,
 Sustainable Water
 Infrastructure, Low Carbon
 Transportation, Green
 Guarantee, Sustainable
 agriculture
- Eligible Social Loan
 Categories: Financing SMEs,
 Third and Public Sector,
 Healthcare, Sustainabilitylinked loans for SMEs,
 Residential Mortgages

PROJECT EVALUATION & SELECTION

- An appointed Funding ESG Working Group is in charge of reviewing, monitoring and updating the Eligible Portfolios
- Its scope includes the addition of new Eligible Categories and/or the alignment of the eligibility criteria with the latest best market practices, subject to obtaining an updated Second Party Opinion

MANAGEMENT OF PROCEEDS

- Implementations on internal systems have been made to identify Eligible Loans
- The Funding ESG Working Group will manage the balance of the Eligible Portfolio with the net proceeds of the Green, Social and Sustainability Bonds issued under this framework on a portfolio approach

REPORTING

- reporting (the "Report")
 will be published annually
 by Banco BPM, on a
 portfolio approach basis
 until the Bond maturity
- Banco BPM will make its Reports available for investors on its website



EXTERNAL REVIEW



- ISS ESG has reviewed and certified the alignment of the Framework with ICMA's Green Bond Principles, Social Bond Principles or Sustainable Bond Guidelines
- Banco BPM will mandate on annual basis an independent auditor in order to verify the compliance of the Eligible Portfolio with the Framework and the reporting metrics as published in the annual Report



Green, Social & Sustainability Bonds Framework: Use of Proceeds

Eligible Green Loans categories		Eligibility Criteria		
		For assets aligned with the Substantial Contribution Criteria of the EU Taxonomy	For assets aligned with other green Eligibility Criteria	
Green Buildings	Residential	Renovation of existing buildings (7.2) Acquisition and ownership of buildings (7.7)	Renovation of existing buildings Acquisition and ownership of buildings New construction	
Green bolidings	Commercial	 New construction (7.1) Renovation of existing buildings (7.2) Acquisition and ownership of buildings (7.7) 	New construction or acquisition, or renovation and ownership of buildings	
Renewable Energies		Loans to finance the construction, acquisition, development, and maintenance of facilities generating and/or distributing energy from renewable sources such as: Solar energy (4.1); Wind energy (4.3); Hydro power (4.5): Bio energy (4.8)	Loans to finance the construction, acquisition, development, and maintenance of facilities generating and/or distributing energy from renewable sources (geothermal energy & electricity transmission and distribution infrastructure)	
Manufacture of organic	basic chemicals	Manufacture of organic basic chemicals (3.14)	-	
	Assets aligned with other green Eligibility Criteria			
Energy Effici	• Loans to finance the development and distribution of and/or upgrades to equipment or technology such as smart grid, district he cooling, energy storage for low carbon energy, LED lighting		or technology such as smart grid, district heating and	
Pollution Prevention	Pollution Prevention and Control • Loans to finance the development, construction, maintenance or consulting and advisory of waste management activities		ry of waste management activities	
Sustainable Water Infrastructure		Loans to finance the development, construction and maintenance of water infrastructures that contribute to GHG emissions savings		
		Loans financing public land transport and clean transportation loans such as: public tr freight or passenger water transport, vessels for port operations	ing public land transport and clean transportation loans such as: public transport, electric vehicles, sea and coastal or inland ssenger water transport, vessels for port operations	
Green Guard	Green Guarantee • SACE's green guarantee with clear eligibility criteria			
Sustainable ag	Sustainable agriculture • Loans to finance sustainable agriculture project			



Green, Social & Sustainability Bonds Framework: Use of Proceeds

Banco BPM intends to align some of the eligible green categories with the EU Taxonomy. Some parts of the following Eligible Green Loans categories will be aligned with the Substantial Contribution Criteria (SCC) to Climate Change Mitigation, the Do No Significant Harm (DNSH) criteria and the Minimum Social Safeguards (MSS) criteria.

- Green Residential Buildings
- Green Commercial Buildings
- Renewable Energy (wind, solar, hydropower and bioenergy)
- Manufacture of organic basic chemicals

For following activities, Banco BPM can have two types of eligible loans:

- Loans aligned with the criteria (SCC, DNSH, MSS) of the EU Taxonomy Climate Change Mitigation objective:
 - 3.14 Manufacture of organic basic chemicals
 - 4.1 Electricity generation using solar photovoltaic technology
 - 4.3 Electricity generation from wind power
 - 4.5 Electricity generation from hydropower
 - 4.8 Electricity generation from bioenergy
 - 7.1 Construction of new buildings
 - 7.2 Renovation of existing buildings
 - 7.7 Acquisition and ownership of buildings
- Loans aligned only with the Substantial Contribution Criteria of the EU taxonomy or with Other Green Eligibility Criteria



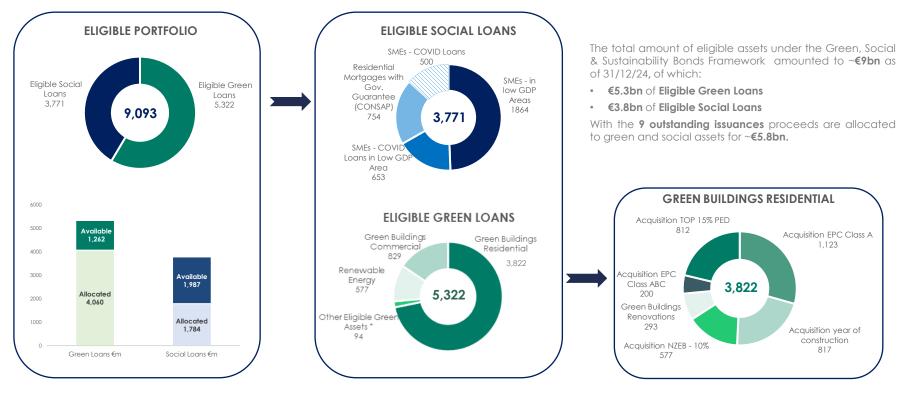
Green, Social & Sustainability Bonds Framework: Use of Proceeds

Eligible Social Loans category Eligibility Criteria		Target population
SMEs	Loans to SMEs:	Maintaining the jobs & creating new jobs for employees working in SMEs
Third and public sector	Loans to the third sector & partly state-owned corporates to finance projects with a positive social impact (Education, Healthcare)	People benefiting from positive socio-economic outcomes (including youth, elderly people & those with disabilities)
Healthcare	Loans to finance the construction/ development/ renovation of activities in the healthcare sector	Aiming to benefit all
Sustainability-Linked Loans	Sustainability-Linked Loans to SMEs with common guidelines	Aiming to benefit all (but focus on those working in SMEs)
Residential Mortgages	Residential Mortgages granted to disadvantaged people with government guarantee to help access to housing ¹	 People with an ISEE under a certain threshold; People with age under 36 years; Lone parents; People who live in a social house; Married couples (at least two years of marriage) with one of them with age under 36 years.



GSS Bonds Framework – Eligible Green & Social Portfolio as at 31/12/2024

Data as at 31 December 2024, in € m



^{*} Other Eligible Green Assets: Manufacture of Organic Basic Chemicals (€48mln), Energy Efficiency (€22 mln), Low Carbon transportation (€24 mln)



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